

Chapter 10-19

TECHNOLOGY TASK FORCE CHARTER

I. PURPOSE AND OBJECTIVE

The Technology Task Force will review current technology systems, processes, and future needs. The Task Force will research current systems and best practices to provide recommended options for substantial improvement in systems, processes and user satisfaction. These advancements will contribute to the overall growth, efficiency and profitability of HOA2. The duration of the Task Force should not exceed 24 months.

II. ORGANIZATION OF COMMITTEE

The Technology Task Force consists of:

- Board of Directors Representatives – 2 members (one designated as Chair of the Task Force)
- Management Representative – 2 members
- Homeowners – up to 9 members

III. SPECIFIC DELIVERABLES

Specific deliverables are to include but are not limited to the following items:

1. Assess the technology needs of the HOA, area of Golf, Food and Beverage, Facilities and HOA Administration currently using, Jonas Club Software.
2. Meet with staff, service providers, and contractors to evaluate service levels of existing agreements.
3. Identify opportunities to improve all facets of technology within the HOA.
4. Make recommendations for technology solutions to Increase Revenue, Organize and Streamline Business Processes, Improve Communication, Increase Homeowner Engagement and Boost Homeowner Satisfaction.